

Members code of conduct

All members must take responsibility in ensuring they are up to date with the constitution and policies and understand and adhere to them. They are available in your new members pack and via the members section of the website. Members will be alerted to new documents and amendments to existing documents via EH, except in exceptional circumstances, in which case the new document will be circulated by e-mail (or by hard copy in the case of members who have registered that they prefer that method of communication) Key policies include:

- Safeguarding
- Settling Differences and Member Conduct
- Equality, Dignity and Diversity
- Volunteering and the Volunteer Agreement
- Compliments, Comments and Complaints

In addition to following society policies:

- All members must respect the rights, dignity and worth of fellow members, visitors and all those you come into contact with regardless of age, gender, ability, race, cultural background, religious beliefs or sexual identity.
- All members should recognise the valuable contribution made by all volunteers to the functioning of the Society.
- All members should participate in Society activities with a positive and inclusive attitude; our society has a fantastic track record for warmth and generosity in sharing knowledge and skills.
- Any member with a concern is encouraged to discuss this with an appropriate volunteer or trustee at the earliest opportunity; we take the welfare of our members and Society seriously and will always endeavour to find the most appropriate resolution in the timeliest manner. *Please*

also see our Settling Differences and Member Conduct policy and Compliments, Comments and Complaints policy.

- Members shall not behave in a way which is malicious or harmful to other members, visitors or the Society as a whole; this includes but is not limited to: all forms of bullying, abuse or manipulation, discrimination, wilful damage to property and any behaviour towards members, the Society or property which is criminal in nature. *Please also see our Settling Differences and Member Conduct policy, the Compliments, Comments and Complaints policy and the Equality, Dignity and Diversity policy.*
- Members shall not behave in a way that brings the Society in to disrepute.
- Health and safety is everyone's responsibility. Please ensure you adhere to the health and safety policy and appropriately address or report health and safety concerns as a matter of urgency. Don't walk past a problem!